



Handyperson service

Advice and information



watford
community
housing

Watford Community Housing has partnered with AgeUK to offer a service to help you complete small jobs and repairs around your home.

The handyman service is a quick and easy way to get help completing home improvement tasks which would normally be your responsibility as a tenant.

You may even qualify to get the first two hours of work for free!



Do I qualify for two free hours of work?

In some situations, Watford Community Housing will pay for the first two hours of work for people who are unable to complete minor repairs or DIY tasks themselves, and do not have anyone else who can help them.

To qualify for this, you must be a Watford Community Housing tenant and:

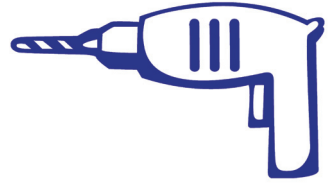
- aged 60 or over; or
- aged 18-59 years old and disabled.

The two hours of free service can be accessed once per financial year (beginning 1st April) after which you will have to pay the full service cost.

I don't qualify for two free hours – can I still access the service?

Depending on availability, you can still access the scheme if you are a Watford Community Housing tenant – you just have to pay the full cost yourself.

The full price of the service is £24 per hour (inclusive of VAT). This can be broken down into 15-minute sections at a cost of £6 each.



What can I have done?

Here are some examples of the types of jobs and repairs you can have carried out under the handy person scheme:

- replacement of light shades/bulbs/tubes/fuses
- installing doorbells
- fitting curtain rails and blinds
- fitting shelves
- hanging pictures
- moving/assembling small pieces of furniture
- fitting towel rails
- draught-proofing
- replacing WC seats
- fitting additional locks, or other security measures



Who supplies the materials?

You will be responsible for supplying the materials for any work you want to have done. If this is not possible, the handy person can collect the materials for you, but you will be charged for the cost of the materials, plus a delivery charge. An estimate of costs will be supplied by AgeUK before work starts.

How do I apply?

If you would like to register for the scheme, you can request an application form by emailing enquiries@wcht.org.uk or calling our Customer Service team on **0800 218 2247**.

Once your application has been approved

Once your application has been approved you'll be able to talk to AgeUK to arrange a handy person appointment.

AgeUK can be contacted by phone on **0208 386 4214** or by email at ho@ageukdacorum.org.uk



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Watford Community Housing is a registered society (30183) and is regulated by the Homes and Communities Agency.