

# What is a neighbourhood plan?

Neighbourhood plans give you the chance to have your say about your local area – and how we can help to improve it.

We want to know what you like about your area, what you don't like, and what we can do to improve it.

Each year, we put together neighbourhood plans for several different community areas. These plans are based on listening to the views of our residents and what you tell us about the area.

Once we have gathered your feedback, we use this information to make real, tangible improvements to your neighbourhood.



# What we've done so far in Vicarage

Who better to speak to when you want to find out about an area than the people who live there?

We understand life is busy and that's why, over the last few months, we have been offering residents a wide variety of ways to make their voices heard.

We have conducted door-to-door visits, called residents on the phone, sent emails and texts, and used our 'Gateway Voices' page on Facebook to promote the various ways you can get in touch. And don't worry if you missed out – you can contact us at any time by calling 01923 209183 or emailing community@wcht.org.uk.

Thank you to everyone who took the time to complete the survey – we have had a lot of responses and have gathered some great feedback!

We will now use your comments to look at making some changes to improve your community.



#### Congratulations to our voucher winner!

To say 'thanks' for giving us your feedback, everyone who took part in our survey was entered into a prize draw for their area, to be in with a chance of winning either a £75 Intu voucher or a £75 Willows Farm voucher.

The winner for Vicarage was Samuel Awoyemi. Congratulations, Samuel – thanks for taking part in our survey and enjoy spending your voucher!

## What you said about your area

Here are some of the key findings from the survey responses we had from Vicarage.

Of the 61 people who completed the survey, 43 stated that they were happy living in Vicarage – that's 70%.

- 36 out of 61 people said they felt safe living in the area – that's 59%.
- 43 out of 61 people agreed that the area was friendly – equal to 70%.
- And 34 out of 61 people or 56% – said they were happy with the physical appearance of the area.

People stated that the best things about living in Vicarage are how close it is to the town centre, and the friendly and quiet neighbours.

The main issues that were reported include:

- young people not having enough to do
- anti-social behaviour issues
- not enough parking spaces

## **Get involved!**

According to our survey, only 12% of people in Vicarage have heard about our Involvement Menu.



There are plenty of ways that you can get involved with the work we do. By sharing your views you can help to improve your neighbourhood and shape the services we provide.

Our Involvement Menu sets out some of the ways you can get involved. There are different options available to suit everyone's schedule.

If you would like to know more get in touch with our Community Engagement team by calling 01923 209183 or emailing community@wcht.org.uk.

# What happens next?

Thanks to your feedback, we're working with the police to put together a plan for how best to tackle some of the issues that you feel are most important. These cover physical changes to the area, increased community activities and safety.

Safety – We have arranged for a drop-in session to come to your area – starting on 9<sup>th</sup> April, from 2pm to 4pm at West Watford Community Centre and then the second Tuesday of every month – for you to voice any concerns you may have about anti-social behaviour.

Physical – We have secured funding and are looking at the best way to address some of the issues you have raised, such as a need for more parking spaces. Please get in touch if you would like to be more involved in this aspect of the plan.

Community – We are looking to run a 5-week workshop for young people on a topic such as football, smartphone photography or street dance, but we can only make these happen if there is enough interest. Please get in touch if you are interested.

# Meet the team

You can speak to your Community Engagement Officer about funding we offer for community projects, getting involved in shaping our services, accessing training to develop your skills and becoming more involved in your local community.

You can speak to your Neighbourhood Officer about grounds maintenance, play areas, abandoned cars, communal cleaning, tree works and fly-tipping.

### Community Engagement Officer

Elena Reis

#### **Phone number:**

01923 209179

#### **Email:**

elena.reis@wcht.org.uk

#### **Neighbourhood Officer**

Justine Kinney

#### Phone number:

01923 209224

#### Email:

justine.kinney@wcht.org.uk

#### **Your Police Community Support Officer**

**PCSO Marc Abbott** 

#### **Phone number:**

0845 0454545

#### Email:

marc.abbott@herts.pnn.police.uk









#### Dates for your diary

Cleaning & Grounds maintenance contracts update Gateway House, 59 Clarendon Road

**'Succeed' and 'Get that job' courses** Gateway House, 59 Clarendon Road **Thursday 25<sup>th</sup> March – 1pm to 3pm** 

Anti-social behaviour drop-in West Watford Community Centre Tuesday 9<sup>th</sup> April – 2pm to 4pm

#### **Contact Us**

Wednesday 20th March

T: 0800 218 2247 E: enquiries@wcht.org.uk www.wcht.org.uk

watford community housing

# While you're here...

...did you know that we support local community groups, helping to connect people in your area and create friendlier neighbourhoods?

#### **Nifty Fifties**

Fun, friendly activities and day-trips for over 50s.

#### **Solo Stars**

A group for single parents and guardians to connect and support each other.



For more information, contact your Community Engagement Officer.